

08. Membership System

GENERAL SETTING	1
MEMBER LIST.....	2
BONUS	3
EMAIL CONTENT (OBSELETE).....	4
GROUP EMAILS.....	5

All i8 platforms give out basic membership system for customer management, including classification of members, profile management, member activity logging, front end editing access right and group email sending

GENERAL SETTING

The screenshot shows the 'Membership: General Setting' page in a web browser. The browser title is 'i8 Control Panel - Microsoft Internet Explorer'. The page has a blue header with 'User Management ...' and 'Welcome, Root'. The left sidebar contains a menu with 'Membership...' selected. The main content area is titled 'Membership: General Setting' and includes the following settings:

- Default Member Type:** System Administrator
- Member Require Approval to Login:** No
- Send Alert Email Upon Member Modify Profile:** No
- Redirect URL After Member Login:** (Empty text box)
- Member Login Expiry Span:** 36000 (Seconds)
- Member Discounts:** A table with columns for member type, discount rate, and an 'Update Discount' button.

	100.00 (%)	Update Discount
	100.00 (%)	Update Discount
	100.00 (%)	Update Discount
	100.00 (%)	Update Discount
	100.00 (%)	Update Discount
	100.00 (%)	Update Discount
System Administrator	100.00 (%)	Update Discount
- Member Type Access Levels:** A list of levels (1-5) with input boxes for each.
- Site SMS Quota:** A table with columns for member type and SMS quota.

	5
	10
	15
	20
	25
System Administrator	99999

LOC : User Management > Membership...

Default Member Type: For some system, users are allowed to use its services after becoming members. The default member type is the member type of a member immediately after registration (The admin may change the member type later)

Require Approval: To prevent unauthorized member from using system services and to control the quality of members, admin can set that a member must be approved before his membership getting valid. (Particularly useful for trading platform)

Send profile modification alert: In some case, most updated information are very important to one's business, then any modification of member's profiles should be noticed so as to provide the better services

Redirect URL after login: Redirect the member to some promotion or important notice page after login (Empty will go to member account home)

Login expiry span: Auto logout timer when a member has no browsing actions (Number in seconds)

Member discounts: For shopping/trading systems, different members of different types usually have different discount rates. (Be careful when you have some member who has a particular discount rate already)

Access level: The higher the level, the more privileges for a member (Such as in forum). Some systems would have down to paragraph level of access control (Front end paragraph editing will be mentioned in next page)

Site SMS quota: All i8 system have built-in site SMS functions for their site-wise communication, this quota is the maximum number of short messages they can store

MEMBER LIST

The screenshot shows the 'i8 Control Panel - Microsoft Internet Explorer' interface. The main window displays the 'Membership (2)' page with a table of members. A search box is highlighted with a red box and an arrow pointing to the text 'Member search box'. The table has columns: ID, Login Attempts, Number Of Logins, Email, Login Passport, Enabled, Activities, Access Rights, and Delete. Two members are listed: ID 110 and ID 82. Below the table, two pop-up windows are shown. The 'Edit Member' window contains various fields for user information, including User ID, Bonus, Login Attempts, Member Type, Shopping Discount, Locked, Number Of Logins, Business Information (Company/Organization Name, Business Nature, Number of Employees, Business Location, Business Phone, Fax Number), Contact Information (Contact Person, Job Title, Phone, Email), and Login Information (Login Passport, Password). The 'Access Rights: Unibank' window shows a table with columns 'Name' and 'Enabled', listing access rights like Layout, Components, Website, Dictionary, Products/Data, and Processes, all of which are checked.

ID	Login Attempts	Number Of Logins	Email	Login Passport	Enabled	Activities	Access Rights	Delete
110	2	2	info@unibank.com.cn	info@unibank.com.cn	<input checked="" type="checkbox"/>			
82	0	58	phentony@alpaq.com	phentony@alpaq.com	<input checked="" type="checkbox"/>			

LOC : : User Management > Members ...

Member search box

The columns of the member list page can be set in the "system forms" management part (The "User Information Form", just check the checkbox of the i8 column as shown below)



(Part of the form element list page)

Click the blue links of the member info to edit the member's profile

Click the icon under the "Access Rights" column to assign access rights members (These members can do front end editing). A member without any access right will have a semi-transparent icon shown. Here below is a description of the access rights (after member login)

- **Lagout**: Modification of page layouts
- **Components**: Modification of components
- **Website**: Site content modification
- **Dictionary**: Change dictionary word definition
- **Product/Category**: Add/Edit/Remove of product & category information
- **Process**: Change system process & business flows

BONUS

The screenshot shows the 'i8 Control Panel - Microsoft Internet Explorer' window. The navigation menu on the left has 'User Management ...' and 'Bonus...' highlighted. The main content area is titled 'Bonus' and contains a table with the following data:

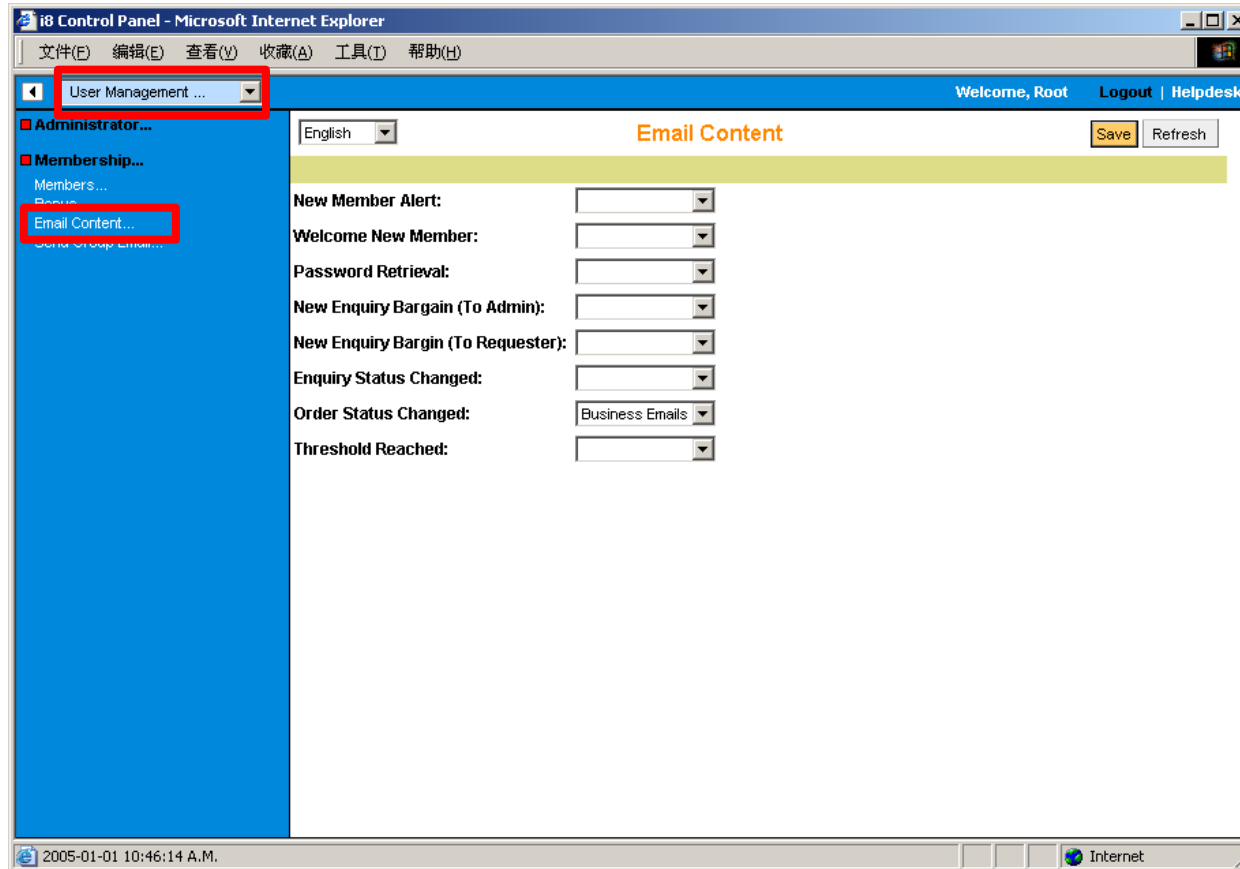
Name			Action	DB Table	Bonus	Priority	Enabled	Delete
English	繁體中文	简体中文						
New Post		论坛发帖	Save New Post		3.00	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Reply Post	b	回复帖子	Reply Post		1.00	2	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Delete Post		删除帖子	Delete Post	i8_forum	-2.00	5	<input checked="" type="checkbox"/>	<input type="checkbox"/>

LOC: : User Management > Members ...

Bonus system is built-in for administrators to award members for some rewarding actions (Such as posting a new topic in forum)

- **Name:** The name of the bonus
- **Action:** The action for the bonus to be assigned for a particular member.
- **DB Table:** Ignore if you don't know
- **Bonus:** Plus or Minus bonus
- **Priority:** Display priority at backend
- **Enabled:** Enable or disable the bonus
- **Delete:** Remove the bonus

EMAIL CONTENT (OBSELETE)



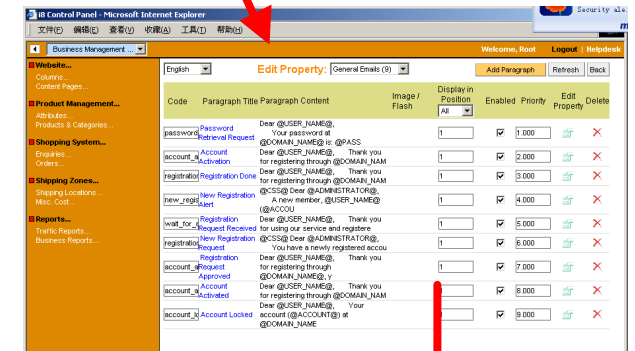
LOC:: User Management > Email Content ...

Obsolete function, you can edit the email content in the content management part:

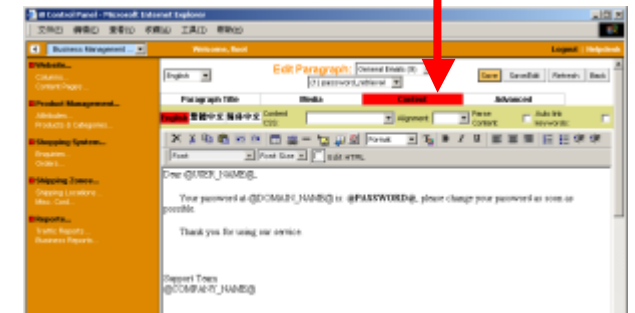
Go to: Business Management / Content pages / System Emails (Column) / General Emails (Page)



Page list view of "System Emails" column

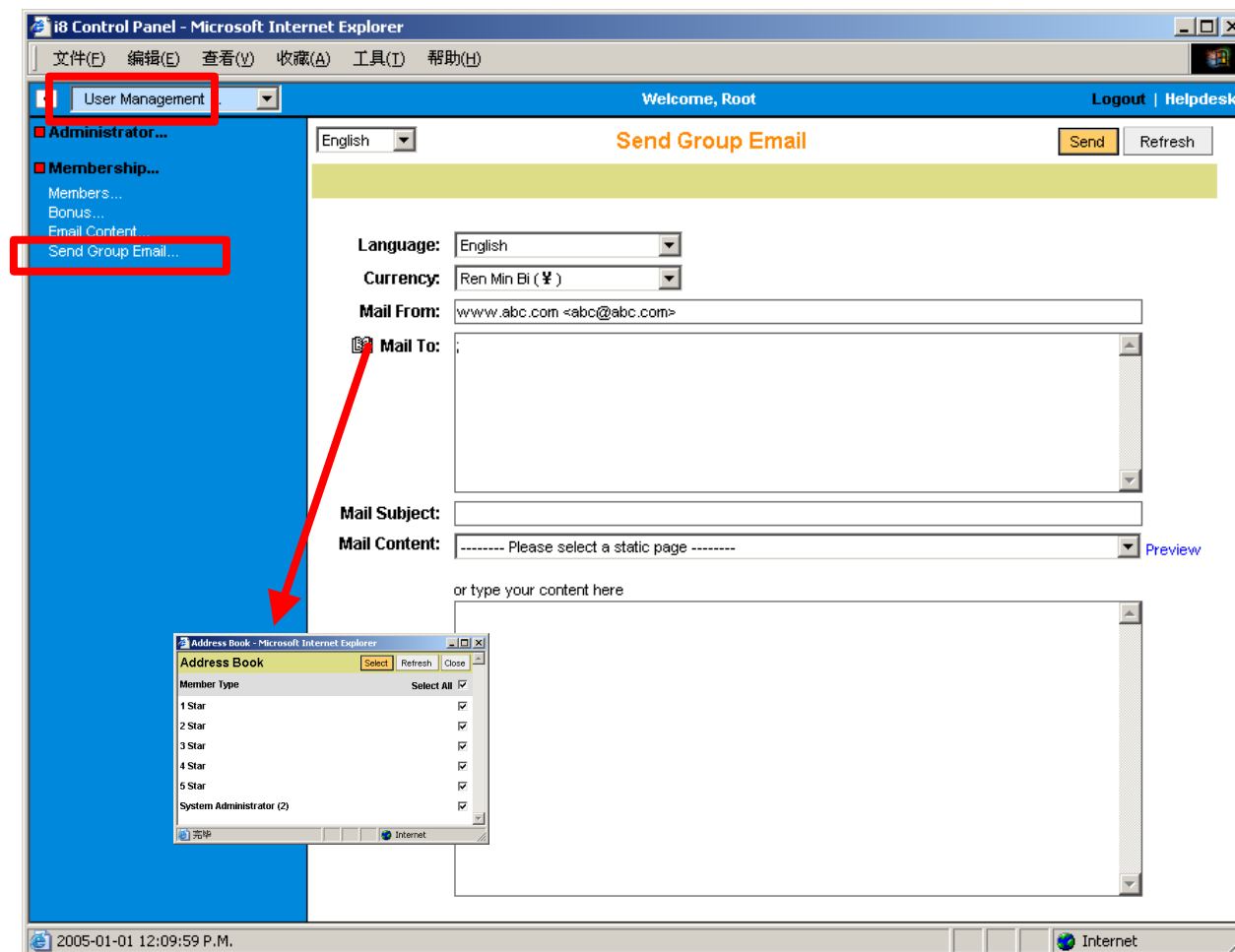


Paragraph list view of "General Emails Page"



Paragraph Edit Mode

GROUP EMAILS



LOC:: User Management > Email Content ...

In real business, it is always required to let your members get updated of your status or new releases. By sending group mail to your existing clients, you will give them a chance to do that. You can choose to send email to your client using existing content pages or you can type your own email content.

- **Language:** Language for email content (When using content page as email content)
- **Currency:** When there are product information in the content page for emailing, use the assigned currency for price calculation
- **Mail From:** Use default sender ID or type your own
- **Mail to:** Type email addresses separated by ' ; ' or you can import address from the address book (Select by member types)
- **Subject:** Mail subject
- **Content:** Use content page (Remember to preview before send) as main content
- **Use self content:** Typed mail content